



MARCO FAQ

Q. What is burn time of the 2" Marking Sticks?

A. Four Hours at maximum output. The Marking Sticks will continue to put out a gradually diminishing amount of light for hours or even days afterwards.

Q. How much does it weigh?

A. A fully loaded MARCO Dispenser weighs 3.9oz. The Ten-Speed Belt Hanger pouch weighs 1.3oz. The Helium Whisper pouch weighs 1oz. The Kydex Pouch weighs 2.8oz.

Q. What colors do they come in?

A. They are currently available for order in Green, Blue, and Red. Infrared is available to order with extended lead-time and minimum order quantities.

Q. What is the shelf life?

A. Each bag, box, and case is marked with the "Expires on" date. From the day they are manufactured, the 2" MARCO marking sticks have a guaranteed 4 year shelf life if stored according to manufacturer guidelines.

Q. Once opened, how long will they last?

A. The 2" marking sticks will begin degrading the moment the foil bag is opened. Multiple environmental factors make it impossible to give an exact estimate on how long they will maintain maximum efficacy after opening. Things like extreme heat, extreme cold, and exposure to UV light will further shorten their life-span.

Q. Are they reloadable/refillable?

A. The MARCO Dispenser is designed to be a single use item that should be discarded once empty. While it is not encouraged, it is possible to reload the Marco Dispenser.

Q. Are they heat/cold tolerant? To what temperature?

A. Storage at elevated temperatures (above 120° F or 49° C) will decrease shelf life and start to soften the plastic tube, and increase the risk of a leak. Exposure to cold temperatures will not affect the light sticks if they are warmed above 40° F (4.5° C) before activation, unless they are frozen (which occurs at -15 to -20° F, or -26 to -29° C). Once light sticks have been frozen, they will still produce some light, but performance will not be as reliable. Humidity and atmospheric conditions do not affect the marking sticks.

Q. Are they toxic?

A. The internal illuminating chemical substance is non-toxic and non-flammable. It is possible that exposure to the chemicals could be a mild irritant for some individuals.

Q. Will they break open if you step on them?

A. It is highly unlikely that the sticks will burst when stepped on.

Q. What is the minimum quantity that can be purchased?

A. For our standard colors (Green, Blue, or Red) a quantity of 1 may be purchased. Depending on current stock status there may be a lead-time associated with any purchase of MARCO.

Q. What are the holder options?

A. They are 3 pouch options for MARCO currently available from Blue Force Gear: Ten-Speed Belt Hanger, Helium Whisper Ten Speed (MOLLE Compatible), and a Kydex Belt pouch.

Q. What is the recommended purchase quantity for X number of personnel?

A. It is recommended that 2 each MARCO Dispensers and one each MARCO carrying pouch be issued to each individual that requires them.

Q. What is operating temp range?

A. Exposure to cold temperatures will not affect the light sticks if they are warmed above 40° F (4.5° C) before activation, unless they are frozen (which occurs at -15 to -20° F, or -26 to -29° C). Once light sticks have been frozen, they will still produce some light, but performance will not be as reliable. Storage or use at temperatures above 120° F (49° C) will decrease shelf life and start to soften the plastic tube, and increase the risk of a leak. Humidity and atmospheric conditions do not affect the marking sticks.

Q. What is lead time?

A. Current lead-time depends on stock status and order quantity. Consult with Product Development or Purchasing for additional details.

Q. What is the warranty?

A. The MARCO Dispenser and the associated pouches are covered by our Limited Lifetime Warranty. There shall be no warranty service or returns after the expiration date.

Q. What is the Country of origin?

A. MARCO Dispensers, components, and the associated carrying pouches are manufactured and assembled entirely in the USA. The foil bags that MARCO is sealed in is sourced from an offshore manufacturer.

Q. Are they on GSA?

A. Not at this time.

Q. Are they available to dealers?

A. Yes.

Q. Are they available to LE guys or safety warehouse?

A. Yes.

Q. What is patent status?

A. MARCO currently is in a patent pending status.

Q. What is MOQ on additional colors?

A. Custom colors require an MOQ of 4000 MARCO Dispensers. Custom pouch color MOQs will be provided by Production and are material and resource dependent.

Q. Are they impact or crush resistant?

A. MARCO Dispensers were designed to withstand impacts and crushing forces typical seen in the field. They are made from state-of-the-art PolyCarbonates, Zytel Nylon, and Chrome-Moly steel (for the spring). The 2" Marking Sticks are built and formulated to Mil-Spec standards.