



Pro Shop Associate

Blue Force Gear is proud to design and manufacture the world's lightest and most cutting edge military equipment – all made here in the USA! We have a dedicated team committed to the mission of our nation's armed service, law enforcement, prepared citizen, and sporting enthusiast. Also important to our company culture is the spirit of "Always Better" – a quest for constant improvement both in the workplace and in your personal lives. In order to enhance our long term growth, we are looking for a customer-focused, knowledgeable Pro Shop Associate!

Responsibilities:

- Responsible for making sure that all store policies, procedures, and controls are followed
- Maintaining and promoting a healthy work environment for all store employees
- Coordinates and oversees the planning, organizing, and delegating of work among fellow store team members
- Ensures the store is clean, safe, and presentable for customers at all times
- Contributes to team effort by accomplishing all personally assigned tasks in a professional and timely manner
- Promotes sales by demonstrating merchandise and products expertise to customers
- Assures each team member provides exceptional customer service and conducts themselves in a professional manner at all times
- Helps customers by providing information; answering questions, obtaining merchandise requests, completing payment transactions, and preparing merchandise for delivery.
- Detail-oriented and focused on results, including a desire to ensure sales goals are not just met but exceeded

Skills:

- Proficient in Microsoft Office Suite
- Knowledgeable of firearms, tactical gear, emergency response equipment and military terminology
- Excellent customer service communication skills
- Ability to converse with a wide range of consumers
- Flexibility to work all assigned shifts as necessary based on store volume
- Self-starter with the ability to work independently
- Ability to work well under pressure and prioritize multiple projects
- Ability to interact effectively with senior management team and operations personnel

Experience:

Minimum 2 years of retail experience with working in a specialty retail store.

Note: The statements above are intended to describe the general nature and level of work being performed by those assigned to the job. This list is not intended to be an exhaustive list of responsibilities, duties and skills required of personnel in this job. Responsibilities are subject to change at the discretion of the employer and do not establish a contract of employment – Blue Force Gear is an at will employer.

BFG is proud to be an Equal Opportunity Employer.